Postal Regulatory Commission Submitted 8/1/2011 4:24:00 PM Filing ID. 74353 – 002 Accepted 8/1/2011

previous	sly received Post Office to livery service compares	ox service or gene	eral delivery serv	o your delivery service — rice, complete this section	n. How do you think	on 4. If you k carrier
	Better	Just as	Good	No Opinion		Worse
If ye	s, please explain:					
						
4. For w	which of the following do	you leave your cor	nmunity? (Check	all that apply.) Where do	you go to obtain	these
	Shopping	Paris Tx				
	Personal needs	11				
	Banking	. 1				
	Employement	applyan	Ben Fi	andlin Her	alth Care	artendari
	Social needs	for	special s	reed grand a	laughter	
Name:	0	(A)		ntinued? is to to sel town.		
Address:	7995 FM	128 B	en Frank	C., Tx 755	115	
Telephone:				03) 325-40		
Date:	2-19 2011		***************************************			
	any additional comments s questionnaire.	on a separate pie	ece of paper and	attach it to this form. Tha	ınk you for taking t	he time to
Th	is will es	este an	other o	idded expe	nse to all	ot of
Res.	idence in	Ben Fran	Klis, i	dae to Risin	15 gas 1	orices
To 7	trave C To T	20 11 21	15 P	J. C. C. C.	1 11111-63	icury.
() ()	Jaa 10)	e // 6/4				

Page Nbr:

22-003



03/02/2011

BARBARA & RAMIRO JARAMILLO SR.

7995 FM 128 BEN FRANKLIN, TX 75415

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the BEN FRANKLIN Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter:

You expressed a concern about having to travel to another post office for service. Services provided at the post office will be
available from the carrier, and customers will not have to travel to another post office for service. Most transactions do not require
meeting the carrier at the mailbox. Stamps by Mail and Money Order Application forms are available for customer convenience.

If it is determined that a discontinuance of the BEN FRANKLIN Post Office should be pursued, a formal proposal will be posted in the BEN FRANKLIN Post Office(s) at a later date. If you have additional questions or comments, please feel free to contact Allison Rizan at (972) 393-6485.

Sincerely,

Page Nbr: 22-004

Postal Service Customer Questionaire

1. Please check the appropriate box to indicate whether you used the BEN FRANKLIN Post Office for each of the following:

					0
Pos	stal Services	Daily	Weekly	Monthly	Never
a.	Buying Stamps		W		
b.	Mailing Letters		W		П
C.	Mailing Parcels		14	П	П
d.	Pick up Post Office box mail	V	П		, <u> </u>
e.	Pick up general delivery mail	19			, <u> —</u>
f.	Buying money orders		П	W	П
g.	Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation				
h.	Sending Express Mail			Ty-	
i.	Buying stamp-collecting material				
Oth	er Postal Services			1_9	
a.	Entering permit mailings 20	YES	☐ NO		
a.	Resetting/using postage meter	YES	LINO		
Nor	postal Services				
a,	Picking up government forms (such as tax forms)	YES	15 NO		
b.	Using for school bus stop	YES	□ №		
c.	Assisting senior citizes, persons with disabilities, ect.	4 YES	☐ NO		
	If yes, please explain:				
	We have at least 8 serious who	need	help	S-	
d.	Using public bulletin board	U-YES	□ NO		
e.	Other	YES	☐ NO		
	If yes, please explain:				
Doy	you pass another Post Office during business hours while traveling to or from wo	ork, or shopp	ing, or for n	ersonal ne	eds?
		YES	LNO-	001101110	Jun I
	If yes, please explain:	And District			

2.

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3.	If you previously received carrier delivery, there will be no change to your delivery service — proceed to question 4. If you previously received Post Office box service or general delivery service, complete this section. How do you think carrier route delivery service compares to your previous service?
	Better Just as Good No Opinion Worse
	If yes, please explain: Mail in box on the road is unsafe
	even with a laked hox, it can be broken off and removed
4.	For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?
	Shopping mostly in Cooper
	Personal needs
	Banking - on line
	Employement Swork in Ben Franklin
	Social needs
5.	Do you currently use local businesses in the community? Yes No
	If yes, would you continue to use them if the Post Office is discontinued? to support Ben Franklin
	If yes, would you continue to use them if the Post Office is discontinued? Yes \(\subseteq No \text{we will continued?} \) No we will continue to support Ben Frankling to support Ben Frankling to matter what best we fill the P.O. is an advantage to the commentary.
	no matter what best we fill the
Nan	ne: Berny: Julie Lovey LOVELL
Add	tress: Po Box 497 Ben Franklin Tx 75415
Tele	ephone: 903- 329-4358
Dat	e: 2-22-11
Ple	ase add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to applete this questionnaire.
-	the first Post office was established in Ben Franklin
	in 1853. The rural route was adab asked
	10-1-1903. These dates are backed up by
	post office records. The Mothodist Church was
	established in 1854 and contenues today. More
	il follow - Thouls

Page Nbr: 22-006



03/02/2011

BENNY & JULIE LOVELL

PO BOX 497 BEN FRANKLIN, TX 75415

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the BEN FRANKLIN Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter:

- You expressed a concern about the loss of the Communities' identity. A community's identity derives from the interest and vitality
 of its residents and their use of its name. The Postal Service is helping to preserve community identity by continuing the use of the
 suspended Post Office name and ZIP Code in addresses and in the National Five-Digit ZIP Code and Post Office Directory.
- You expressed a concern about mailbox installation and maintenance. Customers are responsible for mailbox installation and
 maintenance. Mailboxes must be placed so that they may be safely and conveniently served by the carrier and must be located on
 the right-hand side of the road in the direction of the carrier's travel. Mailbox supports should conform to state laws and highway
 regulations. The Postal Service recommends that customers contact the administrative postmaster or carrier for advice on
 placement of mailboxes and mailbox height and supports.
- You expressed a concern about the security of mail. Customers may place a lock on their mailboxes. The mailbox must have a slot large enough to accommodate the customer's normal daily mail volume. The Postal Service does not open mailboxes which are locked and does not accept keys for this purpose.

If it is determined that a discontinuance of the BEN FRANKLIN Post Office should be pursued, a formal proposal will be posted in the BEN FRANKLIN Post Office(s) at a later date. If you have additional questions or comments, please feel free to contact Allison Rizan at (972) 393-6485.

Sincerely.

Page Nbr: 22-007

Postal Service Customer Questionaire

1. Please check the appropriate box to indicate whether you used the BEN FRANKLIN Post Office for each of the following: **Postal Services** Daily Weekly Monthly Never **Buying Stamps** Mailing Letters Mailing Parcels V Pick up Post Office box mail V e. Pick up general delivery mail W f. Buying money orders 11 Obtaining special services, including Certified Mail, Registered Mail, Insured g. Mail, Delivery Confirmation, or Signature Confirmation M Sending Express Mail h. i. Buying stamp-collecting material 4 Other Postal Services Entering permit mailings / NO Resetting/using postage meter YES 1 NO Nonpostal Services Picking up government forms YES NO (such as tax forms) Using for school bus stop V NO Assisting senior citizes, persons with disabilities. ect. NO If yes, please explain: Using public bulletin board 2.

e.	Other	☐ YES ☐ NO			
	If yes, please explain:				
Do	you pass another Post Office during business hours whi	ile traveling to or from work, or shopp	ping, or for personal needs?		
		☐ YES	NO		
	If yes, please explain:				

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3. p	reviously	received Post Officery service compa	ce box service or	general delivery serv	vice, complete this sec	e — proceed to q ction. How do you	uestion 4. If you think carrier	
		☐ Better	☐ Jus	st as Good	☐ No Opin	nion	Worse	0
	If yes,	please explain:	we has	u alwas	in had a	10	Boy do	up
		To Good	wite 1	d, + 16	ienec			
		,, ,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,	11/1	sel 1				
4.	For whi service	ich of the following s?	do you leave you	r community? (Chec	k all that apply.) When	e do you go to ob	otain these	
	A	Shopping	mis x	Saljan	Esing 5	8		
	X	Personal needs	ι(ι(
	M	Banking	Kayton					
	内	Employement	Self e	Hone		and the same areas and the		
		Social needs	aris	391				
		V						
5.	Do you	currently use loca	I businesses in the	e community?	Restauron	Transport	- Etit	-4
		Yes No	o BOX/	on THAIR	heg/auros	134747	7/4/2	~ \
	If yes,	would you continue	to use them if the	e Post Office is disco	ontinued?	()	7	111
		Yes N	There	are no	ausmise	o ms	on Treas	1000
Name	7	OF x fa	+ Ens	- EGE	RT			
11001110		2 >	1					
Addre	ess: Ko	Fox !	522	ben y	mantsh,	7		
Telep	hone:	903-3	25-40	495	4 ·	\$ \$		
Date:		2/9/11	,	ñ				
		1/						
comp	lete this	questionnaire.	-3		attach it to this form.	1		
w	i n	as on	busi	eress in	am to	em a	115	/ .
7	4	POST A	This a	laily of	1 min	ring +	antga	ing
-	Tem;	s. Of	yan -	resocate	am &	revive	Bay	lan .
. ,	. ,,	00 1	pu fo	alle.	will an	y add	ung No	nge!
H	By A	1 1						/
7	hay	would	1	un o	gast la	encern		

Page Nbr:



03/02/2011

BOB & PAT EGERT

PO BOX 522 , 75415

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the BEN FRANKLIN Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter:

You expressed a concern about a change in address. Customers will be assigned a 911 address. The new address will continue to
use the community name and ZIP Code. Mail will be forwarded in accordance with postal regulations, and change of address
forms are available from the Postal Service to assist customers in notifying correspondents of the change.

If it is determined that a discontinuance of the BEN FRANKLIN Post Office should be pursued, a formal proposal will be posted in the BEN FRANKLIN Post Office(s) at a later date. If you have additional questions or comments, please feel free to contact Allison Rizan at (972) 393-6485.

Sincerely,

Page Nbr: 22-009

Postal Service Customer Questionaire

Please check the appropriate box to indicate whether you used the BEN FRANKLIN Post Office for each of the following: Postal Services Daily Weekly Monthly Never **Buying Stamps** b. Mailing Letters C. Mailing Parcels Pick up Post Office box mail d. Pick up general delivery mail e. f. Buying money orders Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation Sending Express Mail Buying stamp-collecting material i. Other Postal Services Entering permit mailings YES Resetting/using postage meter YES Nonpostal Services Picking up government forms (such as tax forms) YES Using for school bus stop YES Assisting senior citizes, persons with disabilities. ect. YES If yes, please explain: Using public bulletin board NO Θ. Other YES If yes, please explain: Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs? If yes, please explain:

Page Nbr: 22-010

previously	received Post Offic	e box service or general delivery serv	o your delivery service — proc rice, complete this section. Ho	eed to question 4. If you w do you think carrier
	Better	Just as Good	No Opinion	Worse
If yes,	please explain:			
-				
		do you leave your community? (Chec	k all that apply.) Where do you	go to obtain these
X	Shopping			
X	Personal needs			
X	Banking		×	
	Employement			
\boxtimes	Social needs			
Do you	currently use local	businesses in the community?		
	Yes No			
If yes,	would you continue	to use them if the Post Office is disco	ontinued?	
	Yes No			
ne:	Bruce	Shirley		
iress: /			Alin Leyar	75415
		92		
te;	2-9-	- 2011		
	For wh service Do you If yes,	previously received Post Office route delivery service compared. Better If yes, please explain: For which of the following of services? Shopping Personal needs Banking Employement Social needs Do you currently use local Yes No If yes, would you continue Yes No If yes, would you continue Yes No Me: Bruck dress: P. D. Bay ephone: C903) - 3	previously received Post Office box service or general delivery service route delivery service compares to your previous service? Better Just as Good If yes, please explain: For which of the following do you leave your community? (Check services? Shopping Personal needs Banking Employement Social needs Do you currently use local businesses in the community? Yes No If yes, would you continue to use them if the Post Office is discounted by the provided of the post of the p	Better

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

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03/02/2011

BRUCE SHIRLEY

PO BOX 547 BEN FRANKLIN, TX 75415

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the BEN FRANKLIN Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the BEN FRANKLIN Post Office should be pursued, a formal proposal will be posted in the BEN FRANKLIN Post Office(s) at a later date. If you have additional questions or comments, please feel free to contact Allison Rizan at (972) 393-6485.

Sincerely,

Page Nbr: 22-012

Postal Service Customer Questionaire

1. Please check the appropriate box to indicate whether you used the BEN FRANKLIN Post Office for each of the following:

Pos	tal Services	Daily	Weekly	Monthly	Never
a.	Buying Stamps	\boxtimes			
b.	Mailing Letters	X			
C.	Mailing Parcels	\boxtimes			
d.	Pick up Post Office box mail	X			
e.	Pick up general delivery mail				
f.	Buying money orders				X
g.	Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	\bowtie			
h.	Sending Express Mail			\boxtimes	
i.	Buying stamp-collecting material	\boxtimes			
Oth	er Postal Services			# == 4	3000
a.	Entering permit mailings	YES	⊠ NO		
a.	Resetting/using postage meter	YES	₩. NO		
Not	npostal Services				
a.	Picking up government forms (such as tax forms)	X YES	☐ NO		
b.	Using for school bus stop	YES	⊠ NO		
c.	Assisting senior citizes, persons with disabilities. ect.	YES	NO 🔯		
	If yes, please explain:				
d.	Using public bulletin board	X YES	□ NO		
Θ.	Other	YES	☐ NO		
	If yes, please explain:				
Do	you pass another Post Office during business hours while traveling to or from wo	ork, or shoor	oing, or for	personal ne	eeds?
		YES	⊠ NO		
	If yes, please explain:				

2.

Page Nbr: 22-013

3.	previously	rece	ived Post C	carrier delivery office box service pares to your p	ce or gene	be no change to ral delivery servi rvice?	your deliver ice, complete	ry service — pro e this section. H	oceed to question ow do you think	on 4. If you carrier	
			Better		Just as	Good		No Opinion		Worse	
	If yes	pleas	se explain:								
	A-100-11-11-11-11-11-11-11-11-11-11-11-11		Maria					4			
4.	For wh	ich of s?	f the following	ng do you leave	e your com	munity? (Check	all that appl	y.) Where do yo	ou go to obtain t	hese	
	X	Sh	opping	Coope	rf	aris,	Ster	man.	Dalla	<u>.</u>	
	风	Pe	rsonal need	ls //	(Z)	11	11	,	אנ		
	\boxtimes	Ва	nking	Rox	ton						
		Em	nployement						2000		
	尽	So	cial needs	Par	15	Sherr	ngn,	Dalla	5		
5.	Do you			cal businesses	in the con	nmunity?					
	If yes		Yes 🔀		if the Dec	t Office is discor	ntinuod?				
	ii yes,		_	No	i ii iile rus	of Office is discor	nunueu r				
Nar	me:	H	RIS	REIT	TIN	GER					
Add	dress: 🗸	6	89 C	R 35	05	BEN	FRAN	KUN,	Tx 78	5415-0	1468
Tel	ephone:	90	3-(325.	449	70					
Da	te: / C	7.	FEI	. 11				A. The state of th			

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

Page Nbr: 22-014



03/02/2011

CHRIS REITTINGER

2689 CR 3505 BEN FRANKLIN, TX 75415

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the BEN FRANKLIN Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the BEN FRANKLIN Post Office should be pursued, a formal proposal will be posted in the BEN FRANKLIN Post Office(s) at a later date. If you have additional questions or comments, please feel free to contact Allison Rizan at (972) 393-6485.

Sincerely,

Page Nbr: 22-015

Postal Service Customer Questionaire

Please check the appropriate box to indicate whether you used the BEN FRANKLIN Post Office for each of the following:						
Pos	tal Services	Daily	Weekly	Monthly		occis
a,	Buying Stamps			A		
b.	Mailing Letters		K	П	П	
C.	Mailing Parcels				П	
d.	Pick up Post Office box mail		П	П		
e.	Pick up general delivery mail					×
f.	Buying money orders		П		П	×
g.	Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation				П	×
h.	Sending Express Mail					×
i.	Buying stamp-collecting material			П		X
Oth	er Postal Services		,			
a.	Entering permit mailings	YES	⊠ NO			
a.	Resetting/using postage meter	YES	M NO			
Non	postal Services		,			
a.	Picking up government forms (such as tax forms)	YES	₩ NO			
b.	Using for school bus stop	YES	MINO			
c.	Assisting senior citizes, persons with disabilities, ect.	YES	⊠ NO			
	If yes, please explain:					
d.	Using public bulletin board	X YES	☐ NO			
0.	Other	YES	⊠ NO			
	If yes, please explain:					Pa
Do y	ou pass another Post Office during business hours while traveling to or from wo	ork, or shopp	ing, or for p	ersonal ne	eds?	
	If yes, please explain:		NO NO			

2.

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		Better	Just as Good	No Opinion	Worse
	If yes	please explain:			******
	For wh	ich of the following do you leave s?	your community? (Check all	that apply.) Where do you g	o to obtain these
	X	Shopping			
	N	Personal needs			
	K	Banking		-	
		Employement			
		Social needs		***************************************	
	Do you	currently use local businesses in	the community?		
	lf una	Yes No			
	ii yes,	would you continue to use them it Yes No	the Post Office is discontinu	ed?	
		I les ₹ 140			
		7.1 18 11	0 1		
ne:	(ody & Deffy	Simpso	2	
ne: Ires	ss: /	2.0, Box 47	Simpso 1, Ben Fran		15415
res	one:	903-325-4	1, Ben Fran	n klin, TX,	15415

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

Page Nbr: 22-017



03/02/2011

CODY & BETTY SIMPSON

PO BOX 471 BEN FRANKLIN, TX 75415

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the BEN FRANKLIN Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the BEN FRANKLIN Post Office should be pursued, a formal proposal will be posted in the BEN FRANKLIN Post Office(s) at a later date. If you have additional questions or comments, please feel free to contact Allison Rizan at (972) 393-6485.

Sincerely.

Page Nbr: 22-018

Postal Service Customer Questionaire

1. Please check the appropriate box to indicate whether you used the BEN FRANKLIN Post Office for each of the following:

					·
Pos	stal Services	Daily	Weekly	Monthly	Never
a.	Buying Stamps			X	
b.	Mailing Letters		\boxtimes		
C.	Mailing Parcels				X
d.	Pick up Post Office box mail		X		П
e.	Pick up general delivery mail				
f.	Buying money orders				X
g.	Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation				X
h.	Sending Express Mail				X
i.	Buying stamp-collecting material			П	A.
Oth	er Postal Services	1	'		14
a.	Entering permit mailings	YES	⊠ №		
a.	Resetting/using postage meter	YES	⊠ №		
Nor	npostal Services				
a.	Picking up government forms (such as tax forms)	YES	⊠ №		
b.	Using for school bus stop	YES	NO K		
c.	Assisting senior citizes, persons with disabilities. ect.	YES	⊠ NO		
	If yes, please explain:				
d.	Using public bulletin board	YES	M NO		
е.	Other	YES	MO MO		
	If yes, please explain:				
Do	you pass another Post Office during business hours while traveling to or from wo	ork, or shopp	ing, or for r	personal ne	eds?
		YES	MIG, GI IGI I	Joseph He	-Juo 1
	If yes, please explain:		200		

2.

Page Nbr: 22-019

J. P	ou previously received carrier delivery, there will be no change to your delivery service — proceed to question 4. If you viously received Post Office box service or general delivery service, complete this section. How do you think carrier te delivery service compares to your previous service?
	Could Worse
	/_ vvorse
	If yes, please explain: Double Work Delman Joan
4.	For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?
	Shopping
	Personal needs
	Banking
	Employement
	Social needs
5.	Do you currently use local businesses in the community? Yes No If yes, would you continue to use them if the Post Office is discontinued? Yes No R. TORANCE VANDY GRIFF
Addre	F. O. Box 560
Telepi	one: (903) 325-4105
Date:	2-23-2011
	add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to te this questionnaire.
h	If you close the Ben Franklin Post Office, you will me rung the death bull for our community! Ben I warblin I disappear!

Page Nbr: 22-020



03/02/2011

DR. TORANCE VANDYGRIFF

PO BOX 560 BEN FRANKLIN, TX 75415

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the BEN FRANKLIN Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter:

You expressed a concern about the loss of the Communities' identity. A community's identity derives from the interest and vitality
of its residents and their use of its name. The Postal Service is helping to preserve community identity by continuing the use of the
suspended Post Office name and ZIP Code in addresses and in the National Five-Digit ZIP Code and Post Office Directory.

If it is determined that a discontinuance of the BEN FRANKLIN Post Office should be pursued, a formal proposal will be posted in the BEN FRANKLIN Post Office(s) at a later date. If you have additional questions or comments, please feel free to contact Allison Rizan at (972) 393-6485.

Sincerely,

Page Nbr: 22-021

Postal Service Customer Questionaire

1. Please check the appropriate box to indicate whether you used the BEN FRANKLIN Post Office for each of the following:

					-
Pos	stal Services	Daily	Weekly	Monthly	Never
a.	Buying Stamps			Ø	
b.	Mailing Letters			W	
c.	Mailing Parcels		П	П	H
d.	Pick up Post Office box mail			П	П
e.	Pick up general delivery mail			П	TY
f.	Buying money orders		П		V
g.	Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation				F
h.	Sending Express Mail				14
i.	Buying stamp-collecting material			П	W
Oth	er Postal Services		,	,	1 alliand
a.	Entering permit mailings	YES	NO		
a,	Resetting/using postage meter	YES	U NO		
Nor	postal Services				
a.	Picking up government forms (such as tax forms)	YES	NO		
b.	Using for school bus stop	YES	1 NO		
c.	Assisting senior citizes, persons with disabilities. ect.	YES	NO		
	If yes, please explain:				
d.	Using public bulletin board	YES	NO		
е.	Other	YES	4 NO		
	If yes, please explain:				
Do	you pass another Post Office during business hours while traveling to or from wo				1.5
	The part of the control during business hours write traveling to or from we			personal ne	eds?
	Harris States and the first	YES	₩ NO		
	If yes, please explain:				

2.

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3.	If you pre previous! route deli	vious y rece very s	ly received carrier de eived Post Office box service compares to	elivery, servic your pr	there will be no chan e or general delivery evious service?	ge to your deliv service, comple	very service — proce ete this section. How	ed to question do you think	on 4. If you carrier
			Better		Just as Good	V	No Opinion		Worse
	If yes	, plea	se explain:						
4.	For wh	nich of	f the following do you	ı leave	your community? (C	heck all that ap	ply.) Where do you g	go to obtain ti	hese
	V	Sh	opping						
	M	Pe	rsonal needs						
		Ba	nking						
		Em	ployement					A supplied	
		So	cial needs			Service Control of the Control of th			
5.			Yes No You continue to use		1 1	scontinued?			
Vame	e: E	ro	7 Miller						
Addre	ess: P	0 [Box 495						
Telep	ohone:	703	-325411	6					
Date:	Feb	1	3 11						

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

Page Nbr: 22-023



03/02/2011

ELROY MILLER

PO BOX 495 BEN FRANKLIN, TX 75415

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the BEN FRANKLIN Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the BEN FRANKLIN Post Office should be pursued, a formal proposal will be posted in the BEN FRANKLIN Post Office(s) at a later date. If you have additional questions or comments, please feel free to contact Allison Rizan at (972) 393-6485.

Sincerely,

Page Nbr: 22-024

Postal Service Customer Questionaire

1. Please check the appropriate box to indicate whether you used the BEN FRANKLIN Post Office for each of the following:

Da	t-10				
	stal Services	Daily	Weekly	Monthly	Never
a.	Buying Stamps			184	
b.	Mailing Letters	X			
C.	Mailing Parcels				Ø
d.	Pick up Post Office box mail	X			
e.	Pick up general delivery mail				
f.	Buying money orders		П		П
g.	Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation				
h.	Sending Express Mail			K	
i.	Buying stamp-collecting material			M	П
Oth	er Postal Services	-	<u>'</u> —	لكر	
a.	Entering permit mailings	YES	⊠ NO		
a.	Resetting/using postage meter	YES	₩ NO		
Nor	postal Services	110000	,		
a,	Picking up government forms (such as tax forms)	YES	☐ NO		
b.	Using for school bus stop	YES	M NO		
c.	Assisting senior citizes, persons with disabilities, ect.	YES	☐ NO		
	If yes, please explain:				
d.	Using public bulletin board	X YES	☐ NO		
e.	Other	YES	□ NO		
	If yes, please explain:	notice of	ingcome	- 5 Eve	<u>t</u>
Do y	ou pass another Post Office during business hours while traveling to or from wo	ork, or shopp	ing, or for p	ersonal nee	eds?
		YES	X NO		www.co.etc
	If yes, please explain:		1,44		

2.

Docket: 1354618 Page Nbr: 22-025

J. P	reviously	1606	ly received carrier do sived Post Office boo service compares to	(servici	there will be no chan a or general delivery evlous service?	ge to your deliv service, compl	very service — proce ete this section. How	ed to question do you think	on 4. If you carrier
			Better		Just as Good		No Opinion		Worse
	If yes,	plea	se explain:						
4.	For wh	ich o	f the following do yo	u leave	your community? (C	heck all that ap	ply.) Where do you ç	go to obtain t	hese
	\forall	Sh	nopping						
	M	Pe	ersonal needs						
	\Box	Ва	anking						
	Z	En	nployement						
		So	ocial needs				1		
5.	Do you	ı cu#	ently use local busin	nesses i	n the community?				
		_	Yes No		,				
	If yes,	would			if the Post Office is d				
	j	<u></u>	Yes No	NO V	····				
Name	<u> </u>	na	ebrie4 J	2_(ody				
Addre	ess:	5	67 F1	n	128 B	en Fh	anklin	TXT	15415
Telep	hone:	9	03-3	25	4112				
Date:	0	2	11811	1					
				1					

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

Page Nbr: 22-026



03/02/2011

GABRIEL R. CODY

8567 FM 128 BEN FRANKLIN, TX 75415

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the BEN FRANKLIN Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the BEN FRANKLIN Post Office should be pursued, a formal proposal will be posted in the BEN FRANKLIN Post Office(s) at a later date. If you have additional questions or comments, please feel free to contact Allison Rizan at (972) 393-6485.

Sincerely,

Page Nbr:

22-027

Postal Service Customer Questionaire

Please check the appropriate box to indicate whether you used the BEN FRANKLIN Post Office for each of the following: Postal Services Daily Weekly Monthly Never a. **Buying Stamps** b. Mailing Letters C. Mailing Parcels d. Pick up Post Office box mail Pick up general delivery mail e. f. Buying money orders Obtaining special services, including Certified Mail, Registered Mail, Insured g. Mail, Delivery Confirmation, or Signature Confirmation h. Sending Express Mail i. Buying stamp-collecting material Other Postal Services Entering permit mailings YES I NO a. Resetting/using postage meter YES I NO Nonpostal Services Picking up government forms YES NO (such as tax forms) b. Using for school bus stop YES NO Assisting senior citizes, persons with disabilities. ect. YES NO If yes, please explain: Using public bulletin board YES I NO Other YES NO If yes, please explain: Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs? YES If yes, please explain:

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		Better	Just as Good	No Opinion	Worse					
	If yes,	please explain:								
4.	For whi	For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?								
		Shopping								
		Personal needs								
		Banking								
		Employement	21							
		Social needs	A HIME SO SILVER							
5. Nam	If yes,	Yes No would you continue Yes No	businesses in the community? to use them if the Post Office is o							
Addr	ess;									
	ohone:									
Tele										

Page Nbr: 22-029



03/02/2011

ILLEGABLE (RONALD ANDREW???)

BEN FRANKLIN, TX 75415

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the BEN FRANKLIN Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the BEN FRANKLIN Post Office should be pursued, a formal proposal will be posted in the BEN FRANKLIN Post Office(s) at a later date. If you have additional questions or comments, please feel free to contact Allison Rizan at (972) 393-6485.

Sincerely,

Page Nbr: 22-030

Postal Service Customer Questionaire

Please check the appropriate box to indicate whether you used the BEN FRANKLIN Post Office for each of the following: Postal Services Daily Weekly Monthly Never a. **Buying Stamps** b. Mailing Letters C. Mailing Parcels d. Pick up Post Office box mail e. Pick up general delivery mail ſ. Buying money orders Obtaining special services, including Certified Mail, Registered Mail, Insured . g. Mail, Delivery Confirmation, or Signature Confirmation h. Sending Express Mail i. Buying stamp-collecting material Other Postal Services Entering permit mailings a. Resetting/using postage meter Nonpostal Services Picking up government forms (such as tax forms) b. Using for school bus stop Assisting senior citizes, persons with disabilities. ect. YES If yes, please explain:

	d.	Using public bulletin board	YES	I NO
	Θ.	Other	YES	TY NO
		If yes, please explain:		
2.	Do	you pass another Post Office during business hours while traveling to or		/
		If yes, please explain:	☐ YES	Μνο
		6		

Page Nbr: 22-03/

	Better	Just as Good	No Opinion	☐ Worse
If yes	, please explain:			
			The second secon	
For wh	nich of the following dees?	you leave your community? (Chec	k all that apply.) Where do you g	o to obtain these
K	Shopping (per, Pans & Co	mmerce, TX	
	Personal needs	1	,	
X	Banking P	oxtontx		
A	Employement	Corper & Con	merce, tx	
	Social needs	4		
Do yo		usinesses in the community?		
	Yes No			
If yes,	would you continue t	o use them if the Post Office is disc	ontinued?	
	Yes No			
ne: J	ouce \$	Jessica John	Son	
ress:	P.G. Box	523 Ben Fra	ydin IX 73	415
	903, 325	.4228	,	£
phone:	10).			
phone:	705.	,		

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

Page Nbr: 22-1032



03/02/2011

JOYCE & JESSICA JOHNSON

PO BOX 523 BEN FRANKLIN, TX 75415

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the BEN FRANKLIN Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the BEN FRANKLIN Post Office should be pursued, a formal proposal will be posted in the BEN FRANKLIN Post Office(s) at a later date. If you have additional questions or comments, please feel free to contact Allison Rizan at (972) 393-6485.

Sincerely,

Page Nbr: 22-032

Postal Service Customer Questionaire

Please check the appropriate box to indicate whether you used the BEN FRANKLIN Post Office for each of the following: Postal Services Daily Weekly Monthly Never **Buying Stamps** X b. Mailing Letters A C. Mailing Parcels Pick up Post Office box mail d. Pick up general delivery mail M. Buying money orders f. TX Obtaining special services, including Certified Mail, Registered Mail, Insured TI Mail, Delivery Confirmation, or Signature Confirmation Sending Express Mail i. Buying stamp-collecting material A Other Postal Services Entering permit mailings YES Resetting/using postage meter YES 14 NO Nonpostal Services Picking up government forms (such as tax forms) b. Using for school bus stop YES C. Assisting senior citizes, persons with disabilities, ect. YES If yes, please explain: Using public bulletin board Other Θ. If yes, please explain: Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs? TYES NO

If yes, please explain:
In Commerce so I pass through ReanGap, Twon

Page Nbr: 22-033

		Better	Just as Good	No Opinion	Worse					
	If yes,	please explain:	Company of the control of the control of							
	7									
4.	For whi	ch of the following d	o you leave your community? (Chec	ck all that apply.) Where do you go	to obtain these					
	X	Shopping								
	X	Personal needs								
	区	Banking			The state of the s					
	K	Employement								
	×	Social needs		====						
5.	Do you	currently use local h	nusingsees in the community?							
	Do you currently use local businesses in the community? Yes X No									
	If yes, v	vould you continue t	o use them if the Post Office is disc	ontinued?						
	j	Yes No								
Name:	K	ay H	eath							
Addre	ss:	I P	O. Box 501	Ben Franklis	TC 75418					
	none:	203 32	25-410A		8 8					
Teleph										

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

Page Nbr: 22-034



03/02/2011

KAY HEATH

PO BOX 501 BEN FRANKLIN, TX 75415

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the BEN FRANKLIN Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the BEN FRANKLIN Post Office should be pursued, a formal proposal will be posted in the BEN FRANKLIN Post Office(s) at a later date. If you have additional questions or comments, please feel free to contact Allison Rizan at (972) 393-6485.

Sincerely,

Page Nbr: 22-035

Postal Service Customer Questionaire

Please check the appropriate box to indicate whether you used the BEN FRANKLIN Post Office for each of the following: Postal Services Daily Weekly Monthly Never Buying Stamps Mailing Letters Mailing Parcels Pick up Post Office box mail X e. Pick up general delivery mail f. Buying money orders Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation Sending Express Mail i. Buying stamp-collecting material Other Postal Services Entering permit mailings YES Resetting/using postage meter YES Nonpostal Services Picking up government forms YES (such as tax forms) Using for school bus stop YES Assisting senior citizes, persons with disabilities, ect. YES If yes, please explain: Using public bulletin board YES NO Other YES NO If yes, please explain: Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs? YES If yes, please explain: oxton 6 miles, Keran Hap 6 miles

Docket: 1354618 Page Nbr: 22-036

3. p	reviously	viously received ca received Post Off very service compa	ice box service	or general delivery	nge to your deli service, comp	very service — proc ete this section. Hov	eed to question w do you think	n 4. If you carrier	
		Better		Just as Good		No Opinion		Worse	
	If yes,	, please explain:							

4.	For wh	ich of the following	j do you leave	your community? (C	Check all that a	oply.) Where do you	go to obtain th	nese	
		Shopping							
		Personal needs						the second	
		Banking				Meta-10-20-10-10-10-10-10-10-10-10-10-10-10-10-10			
		Employement							
		Social needs							
-	Davis	. aurranthi una laga	al businesses i	a the community?					
5.	Do you	u currently use loca	lo	the community?					
	If yes,	would you continu	e to use them	if the Post Office is	discontinued?				
		Yes N	10		^ -	_			
Name	: g	Conneth	D. 9	Miton	PM	R)			-
Addre	ess:	735 N. F	RANKE	Ben !	Rankl	intx,- C	DR B.	Box	要47
Telep	hone:	903-3	325-	42.15	7 90	3-629-	3807=	Winns	BoRa
Date:	2-	-21-	//						-
Pleas	se add ar	ny additional comm questionnaire.	nents on a sep	arate piece of pape	r and attach it to	o this form. Thank yo	ou for taking th	e time to	1
T	th	link cl	seing	This F	Posto	FFICE le will	Will	- hu	vil T
TO		~ ~mmu	nely,	the	peop	le wil	C ha	we.	16-
	//	- 1/201	- Um	4 DOW	can a				
Ci	wi	ier Der	wice	Con Mo	0	Certain	- 1000	9	
F	05	TOFF	FICE	Conc	do f	or y	pu,		
						6.	Wan (Mish	on

Page Nbr: 22-057



03/02/2011

KENNETH D. NIXON (PMR) PO BOX 472 BEN FRANKLIN, TX 75415

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the BEN FRANKLIN Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter:

- You expressed a concern about the inability of the rural carrier to weigh and rate letters and packages. The rural carrier will accept any letters or packages for mailing. The carrier will estimate the cost and provide a receipt for any money received. On the following delivery day the carrier will provide change or a bill for the amount over the estimate.
- You expressed a concern about having to travel to another post office for service. Services provided at the post office will be available from the carrier, and customers will not have to travel to another post office for service. Most transactions do not require meeting the carrier at the mailbox. Stamps by Mail and Money Order Application forms are available for customer convenience.
- You expressed a concern about the establishment of a Community Post Office (CPO). The CPO will be contracted to provide at least the same hours as the present post office. Depending on the location, the CPO may provide extended lobby hours. A CPO provides the same services as the suspended Post Office, except for permit mail acceptance.

If it is determined that a discontinuance of the BEN FRANKLIN Post Office should be pursued, a formal proposal will be posted in the BEN FRANKLIN Post Office(s) at a later date. If you have additional questions or comments, please feel free to contact Allison Rizan at (972) 393-6485.

Sincerely.

Page Nbr: 22-038

Postal Service Customer Questionaire

Pos	stal Services	Daily	Weekly	Monthly	Never
a,	Buying Stamps		<u> </u>		
b.	Mailing Letters				
c.	Mailing Parcels			N	
d.	Pick up Post Office box mail				
e.	Pick up general delivery mail			Ø,	
f.	Buying money orders			Ø	
g.	Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation				
h.	Sending Express Mail			u/	
i.	Buying stamp-collecting material	П			TQ/
Oth	er Postal Services	. <u></u>		1	
a.	Entering permit mailings	YES	☐ NO		
a.	Resetting/using postage meter	YES	NO		
Nor	npostal Services	1			
a.	Picking up government forms (such as tax forms)	YES	NO		
b.	Using for school bus stop	YES	NO		
C.	Assisting senior citizes, persons with disabilities, ect.	YES	☐ NO		
	If yes, please explain: Dad atts his medicine the	Iuse		near	nd
d.	Using public bulletin board	YES	n\a □ NO		
е.	Other	YES	☐ NO		
	If yes, please explain:				
Do	you pass another Post Office during business hours while traveling to or from wo	rk, or shopp	oing, or for p	ersonal ne	eds?
		YES	DV NO		
	If yes, please explain:		'7\		

2.

Docket: 1354618 Page Nbr: 22-039

· ·	previously	received rust u	carrier delivery, there will be no change to office box service or general delivery sen pares to your previous service?	o your delivery service — vice, complete this section	proceed to question How do you think	1 4. If you carrier
	If yes,	Better please explain:	Just as Good	No Opinion	174	Worse
	<u>a</u>)	nd un				nada y
4.	For wh service	nich of the followings?	ng do you leave your community? (Chec	k all that apply.) Where do	you go to obtain the	ese
	X	Shopping	Commence			
		Personal need	s			
	X	Banking	Commence			
		Employement				
		Social needs				
5.		Yes X	cal businesses in the community? No ue to use them if the Post Office is disco	intinued?		
Nam	e:	inda	Jenkins			
Addr	ess:	10 B 0	x 547 Bent	nanklin .	FM 128.	at CR3360
Tele	ohone:	903 -	-325-4374			
Date	: 2	-12	- 011			
Dlone	so add as	v additional came	monto an a consente since of	-0		

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

Page Nbr: 22-040



03/02/2011

LINDA JENKINS

PO BOX 547 BEN FRANKLIN, TX 75415

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the BEN FRANKLIN Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter:

You expressed a concern about inclement weather and poor road conditions, that this might impede delivery. Both inclement
weather and heavy mail volume can cause deviations from the normal delivery schedule. However, the carrier is required to
provide a vehicle of adequate size, equipped with necessary equipment (chains or snow tires, warning lights or signs, etc.) to
serve the route safely and efficiently and in accordance with federal, state, and local motor vehicle laws and regulations.

If it is determined that a discontinuance of the BEN FRANKLIN Post Office should be pursued, a formal proposal will be posted in the BEN FRANKLIN Post Office(s) at a later date. If you have additional questions or comments, please feel free to contact Allison Rizan at (972) 393-6485.

Sincerely,

Page Nbr: 22-041

Postal Service Customer Questionaire

1. Please check the appropriate box to indicate whether you used the BEN FRANKLIN Post Office for each of the following:

Po	stal Services	Daily	Weekly	Monthly	Never
a.	Buying Stamps				
b.	Mailing Letters			П	×
C.	Mailing Parcels		П	П	
d.	Pick up Post Office box mail		П	П	\boxtimes
e.	Pick up general delivery mail			П	
f,	Buying money orders	П		П	
g.	Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation			П	区
h.	Sending Express Mail				X
i.	Buying stamp-collecting material	П			×
Oth	er Postal Services	! !	1_1	1	
a.	Entering permit mailings	YES	🔯 ио		
a.	Resetting/using postage meter	YES	Ŭ NO		
No	npostal Services		500		
a,	Picking up government forms (such as tax forms)	YES	⊠ NO		
b.	Using for school bus stop	YES	⊠ №		
¢.	Assisting senior citizes, persons with disabilities, ect.	YES	☑ NO		
	If yes, please explain:				
d.	Using public bulletin board	YES	₩ NO		
e.	Other	T YES	⊠ NO		
	If yes, please explain:		123		
Do	you pass another Post Office during business hours while traveling to or from we	ork or shoor	ning or for	personal na	ode?
	and a state of the	YES	NO	personal ne	eas r
	If yes, please explain: EN/cc +0				

2.

Page Nbr: 22-042

3.		viously received carrie y received Post Office very service compares		e no change to your deling the delivery service, completice?	very service — proce ete this section. How	ed to question 4. If you do you think carrier
		Better	Just as G	ood	No Opinion	☐ Worse
	If yes	, please explain:	MASTER		,	Voise
4.	For wh	ich of the following do	you leave your comm	nunity? (Check all that ap	ply.) Where do you g	to to obtain these
	区	Shopping				
	\boxtimes	Personal needs				
	X	Banking				
		Employement				
	X	Social needs				
5.		Yes No Would you continue to	use them if the Post (SDE-SCOOM #EDIS		
Nam	ne: (Dead in 1.	norris			**************************************
Add	ress:	9788 F.	m 128	Ben Fran	KlIN T	ex45 75415
Tele	phone:	903 33	15 4144	+		
Date	e:	2-12-	//	The second secon		
Plea com				of paper and attach it to		
	J	am co	leser to	Enlive to	han 1321	Franklin
5.	o ti	his wen	edut e	wither ou	r mul	service.

Page Nbr: 22-043



03/02/2011

OLEADA MORRIS

9788 FN 128 BEN FRANKLIN, TX 75415

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the BEN FRANKLIN Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter

You expressed a concern about having to travel to another post office for service. Services provided at the post office will be
available from the carrier, and customers will not have to travel to another post office for service. Most transactions do not require
meeting the carrier at the mailbox. Stamps by Mail and Money Order Application forms are available for customer convenience.

If it is determined that a discontinuance of the BEN FRANKLIN Post Office should be pursued, a formal proposal will be posted in the BEN FRANKLIN Post Office(s) at a later date. If you have additional questions or comments, please feel free to contact Allison Rizan at (972) 393-6485.

Sincerely,

Docket: 1354618 Page Nbr: 22 - 044

Postal Service Customer Questionaire

1. Please check the appropriate box to indicate whether you used the BEN FRANKLIN Post Office for each of the following:

Pos	stal Services			Wie Tollow	9.
а.		Daily	Weekly	Monthly	Never
a,	Buying Stamps	KI			
b.	Mailing Letters	E			
C.	Mailing Parcels	П	П	M	
d.	Pick up Post Office box mail	14			
e.	Pick up general delivery mail	M			
f.	Buying money orders	П			应
g.	Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	П	П	<u> </u>	
h.	Sending Express Mail				
i,	Buying stamp-collecting material		П	_	
Oth	er Postal Services		1_1		內
a.	Entering permit mailings	YES	№ мо		
a.	Resetting/using postage meter	YES	MO NO		
Non	postal Services	1	171 110		
a.	Picking up government forms (such as tax forms)	YES	MO NO		
b.	Using for school bus stop	YES	™ NO		
c.	Assisting senior citizes, persons with disabilities. ect.	YES	M NO		
	If yes, please explain:				
. 15					
d.	Using public bulletin board	YES	NO A		
е.	Other	YES	ON (T		
	If yes, please explain:				
Do y	ou pass another Post Office during business hours while traveling to or from wo	ork or shopp	ing or for n	areonal nac	de2
		YES	A	si sonat nee	rus r
	If yes, please explain;	☐ 1E9	NO INC		
			1		

2.

Page Nbr: 22-045

route del	lvery service compare	box service or general delivery se s to your previous service?	vice, complete this section. How t	o you think camer
	Better	Just as Good	No Opinion	Worse
If yes	s, please explain:			
For w	hich of the following does?	o you leave your community? (Che	ck all that apply.) Where do you go	to obtain these
	Shopping			
	Personal needs			
	Banking			
	Employement			The second secon
	Social needs			
Do yo	ou currently use local b	ousinesses in the community?		
	Yes No			
If yes	, would you continue to	o use them if the Post Office is disc	ontinued?	
ıme:	Yes No	Mesar		
dress:	Boy T-	12		
lephone:	903 14	9-2212		
	10 10 10			

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

Page Nbr: 22-046



03/02/2011

RANDY FREEMAN

PO BOX 572 BEN FRANKLIN, TX 75415

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the BEN FRANKLIN Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the BEN FRANKLIN Post Office should be pursued, a formal proposal will be posted in the BEN FRANKLIN Post Office(s) at a later date. If you have additional questions or comments, please feel free to contact Allison Rizan at (972) 393-6485.

Sincerely,

Page Nbr: 22-047

Postal Service Customer Questionaire

1. Please check the appropriate box to indicate whether you used the BEN FRANKLIN Post Office for each of the following:

			o for each o	the followi	ng.
Po	stal Services	Daily	Weekly	Monthly	Never
a.	Buying Stamps			\(\sqrt{1}\)	Never
b.	Mailing Letters	M	П		
c.	Mailing Parcels		M		
d.	Pick up Post Office box mail	¥			
e.	Pick up general delivery mail	NA NA		· · · · · · · · · · · · · · · · · · ·	
f.	Buying money orders	П		V	
g.	Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation			M	
h.	Sending Express Mail				
i.	Buying stamp-collecting material			П	Ki
Oth	er Postal Services		'		
a.	Entering permit mailings	YES	M NO		
a.	Resetting/using postage meter	T YES	MNO		
Nor	postal Services	,			
a.	Picking up government forms (such as tax forms)	YES YES	☐ NO		
b.	Using for school bus stop	YES	X NO		
c.	Assisting senior citizes, persons with disabilities. ect.	YES	M NO		
	If yes, please explain:				
		1			
d.	Using public bulletin board	YES	☐ NO		
e.	Other	YES	☐ NO		
	If yes, please explain:				
Do y	ou pass another Post Office during business hours while traveling to or from wo	rk or ohoo-	ing as far -		1.6
	S	YES	Ing, or for p	ersonal nee	eds7
	If yes, please explain: Pass Roxton - workinfaris	14 120			

2.

Page Nbr: 22-048

	☐ Better	Just as Good		No Onini	П.,,,
lfvon	·—·	Just as Good		No Opinion	Worse
ii yes,	, please explain:				
For wh	ich of the following do	you leave your community	? (Check all that appl	y.) Where do you go	to obtain these
Þ	Shopping				
X.	Personal needs				
A	Banking				
A	Employement				
A	Social needs				
Do you	currently use local b	usinesses in the community	?		
If you		o use them if the Post Office	is discontinued?		
n yes,	Yes No	o use them if the Post Office	is discontinued?		
me:	Randy J	Tohnson			
dress:	PUBOX				
lephone:	Ben Tra	nicen TX	90	332543	348
ite:	2-9-11				

There are no businesses in Ben Franklin.

Page Nbr: 22-049



03/02/2011

RANDY JOHNSON

PO BOX 504 BEN FRANKLIN, TX 75415

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the BEN FRANKLIN Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the BEN FRANKLIN Post Office should be pursued, a formal proposal will be posted in the BEN FRANKLIN Post Office(s) at a later date. If you have additional questions or comments, please feel free to contact Allison Rizan at (972) 393-6485.

Sincerely,

Page Nbr: 22-050

Postal Service Customer Questionaire

1. Please check the appropriate box to indicate whether you used the BEN FRANKLIN Post Office for each of the following:

	Pos	tal Services	Daily	Weekly	Monthly	Never	
	a.	Buying Stamps			X		
	b.	Mailing Letters	\bowtie				
	C.	Mailing Parcels		K			
	d.	Pick up Post Office box mail				X	
	e.	Pick up general delivery mail				X	
	f.	Buying money orders			×		
	g.	Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation			×		
	h.	Sending Express Mail			×		
	i.	Buying stamp-collecting material				M	
	Oth	er Postal Services					
	a.	Entering permit mailings	YES	NO X			
	a.	Resetting/using postage meter	YES	NO			
	Nor	npostal Services					
	a.	Picking up government forms (such as tax forms)	YES	NO NO			
	b.	Using for school bus stop	YES	MU			
	c.	Assisting senior citizes, persons with disabilities. ect.	YES	М Мо			
		If yes, please explain:					
	d.	Using public bulletin board	YES	☐ NO			
	e.	Other	YES	□ №			
		If yes, please explain:	300: 5	To la	71. X 0	1 ton	-
2.	Do	you pass another Post Office during business hours while traveling to or from which is the state of the state	ork, or shop	ping, or for	personal n	eeds?	4
	4	es but Ld never make an entra stop	- 10	☐ NO			
		If yes, please explain: Them. Why should of		7			
		This would be an enconversion	e 1	a nu	ec_		
	6	I like our Post Office as it is	Now			00 F	
	9	I like over fost office us it is If you close our Post Office We will to use U.S. Postal Sources at ANY hoca	Tien	re eru	ery l	Hon	
	180	To use U.S. Vestal Sources at My					

Page Nbr: 22 -

If you previously received carrier delivery, there will be no change to your delivery service — proceed to question 4. If you previously received Post Office box service or general delivery service, complete this section. How do you think carrier route delivery service compares to your previous service? Better Just as Good No Opinion Worse If yes, please explain: For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these 4. services? Shopping Personal needs Banking Employement Social needs 5. Do you currently use local businesses in the community? If yes, would you continue to use them if the Post Office is discontinued? Name: Address: Telephone: Date:

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

Page Nbr: 22-052



03/02/2011

REUBEN A. GOHN

7384 FM 128 BEN FRANKLIN, TX 75415

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the BEN FRANKLIN Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the BEN FRANKLIN Post Office should be pursued, a formal proposal will be posted in the BEN FRANKLIN Post Office(s) at a later date. If you have additional questions or comments, please feel free to contact Allison Rizan at (972) 393-6485.

Sincerely,

Page Nbr:

22-053

Postal Service Customer Questionaire

Please check the appropriate box to indicate whether you used the BEN FRANKLIN Post Office for each of the following: **Postal Services** Daily Weekly Monthly Never a. **Buying Stamps** b. Mailing Letters C. Mailing Parcels 4 d. Pick up Post Office box mail Pick up general delivery mail e. f. Buying money orders Obtaining special services, including Certified Mail, Registered Mail, Insured g. Mail, Delivery Confirmation, or Signature Confirmation h. Sending Express Mail i. Buying stamp-collecting material Other Postal Services Entering permit mailings YES NO Resetting/using postage meter YES TNO Nonpostal Services Picking up government forms (such as tax forms) YES TNO b. Using for school bus stop YES - NO Assisting senior citizes, persons with disabilities. ect. YES - NO If yes, please explain: Using public bulletin board YES - NO Other е. YES - NO If yes, please explain: Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs? YES NO If yes, please explain:

Page Nbr: 22-054

o. p	oute deliv	ery service compares	to your pre				_
		Better		Just as Good		No Opinion	Worse
• • •	If yes,	please explain:					
	essi " ign			* 0/0	1 II that and	la Mara da var a	n to obtain those
4.	For whi service		you leave	your community? (Chee	ck all that app	iy.) vvnere do you g	to obtain triese
		Shopping					
		Personal needs					
		Banking					
		Employement					
		Social needs					
5.	Do you	u currently use local b	usinesses	in the community?			
		Yes No					
	If yes,	would you continue t	o use them	if the Post Office is dis-	continued?		
		Yes No					
		0	1				
Nan	ne:	TECHARD	GORI	ī			
Add	iress: 7	P.O. BOX.	551	SEN FR	ANKLE	14 TKXAS	75415
	/	01/	4				21
T-1	ephone:	214-3	48-	5/0/			- transcription
Tele							

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

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Page Nbr: 22-055

I have had a PO box at the Ben Franklin post office for years. My property is only a mile from the Roxton post office so I can take a box there if necessary. The box at Ben Franklin is more convenient for me since I travel out through Ben Franklin more than Roxton. Rural route delivery is not acceptable to me because I cannot have checks and parcels sitting at a box on the highway to be stolen or scattered on the ground when the box is run over or bashed with a bat. I have used all services at the Ben Franklin post office, all of which are available at any other post office. For me it is only a matter of convenience and personalized service. There are larger issues here than each individuals perspective. Your letter states there are 8.8 (average) retail window transactions daily, implying the office operates in the red. You also imply that if it operates at a deficit it should be closed. The statistic of 8.8 transactions is vague, misleading, and fairly insignificant. The only stats that count here are the books; revenue vs. costs. Until I see "the books" or have the numbers for revenue and expenses I cannot conclude that the office operates at a loss. The number of transactions is less significant than the dollar amount per day or per transaction. Also, the average daily transactions does not reflect the actual number of transactions per year or their total dollar value. One retail transaction can equal hundreds of dollars when a customer ships parcels. I am only speculating, but I'm not sure that any of the post offices established in unincorporated rural communities were ever expected or intended to operate in the black. Most of these offices were built in a time with less population and less commerce than today. I believe the higher volume offices of the cities subsidize the rural offices by design then and now. The difference today is that the Postal Service has changed and in short is being ran like a publicly held corporation instead of a non-profit corporation. Fast food chains need to be sure that each outlet is profitable. This is not so with the USPS. I don't think that the millions of customers of high volume post offices would mind knowing that the revenues of those offices pay for the deficits of rural offices. If this office operates in the red, how much? Until I know that the office operates at a loss and by how much money, the more important issue here is the cultural and community significance of the post office. Small rural towns and communities have a few places that make the core of the community, a church, a general store, and a post office. If a post office closes some of the changes that occur are obvious. There are the logistics of doing post office business elsewhere and the few jobs that are lost. In the big picture the closing of small town post offices is a piece of a changing America, a change not for the better, a change that reflects decline. You can give in to the bottom line or try to preserve a part of the American culture that provides more than a service. The most profound results of something seemingly insignificant as the closing of a post office are those that cannot be predicted or anticipated. One cannot predict the result of a new tax. The same is true with the closing of a post office. Unfortunately, these changes do not pertain to the USPS bottom line will likely not be considered. It is a fact that more people are making residences in the rural areas of Delta and surrounding counties. It is possible that the revenue at Ben Franklin will increase if the rural population continues to grow. I would like to keep the Ben Franklin office open and I'm sure most people in the area need it more than I do. If not the case now, I believe the objective of the USPS should be to keep all currently operating offices open for the good of the communities served and the good of the culture of America by continuing to operate some offices at a loss. Sometimes the best move is not the easiest one.

Buhal Hore

Page Nbr: 22-056



03/02/2011

RICHARD GORE

PO BOX 551 BEN FRANKLIN, TX 75415

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the BEN FRANKLIN Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter

- You expressed a concern about the loss of the Communities' identity. A community's identity derives from the interest and vitality of its residents and their use of its name. The Postal Service is helping to preserve community identity by continuing the use of the suspended Post Office name and ZIP Code in addresses and in the National Five-Digit ZIP Code and Post Office Directory.
- You stated that the town was incorporated and should have a postmaster. The incorporated status of a town has no bearing on its requirements for postal services. A CPO will give a member of the community an opportunity to bid on the CPO and will provide the same level of service to the community.
- You expressed a concern about the security of mail. Customers may place a lock on their mailboxes. The mailbox must have a slot large enough to accommodate the customer's normal daily mail volume. The Postal Service does not open mailboxes which are locked and does not accept keys for this purpose.
- You expressed a concern about the loss of employment in the community. The postmaster position is vacant and there is no guarantee that any replacement postmaster would be from the community.
- You expressed a concern about growth in the community. The growth of a community does not depend on the location of a post office. Based on information obtained by the Postal Service, it was determined that there has been minimal growth in the area in recent years. Carrier service will be able to accommodate future growth.

If it is determined that a discontinuance of the BEN FRANKLIN Post Office should be pursued, a formal proposal will be posted in the BEN FRANKLIN Post Office(s) at a later date. If you have additional questions or comments, please feel free to contact Allison Rizan at (972) 393-6485.

Sincerely,

Page Nbr: 22-057



03/02/2011

RICHARD GORE

PO BOX 551 BEN FRANKLIN, TX 75415

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the BEN FRANKLIN Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter:

You expressed a concern about having to travel to another post office for service. Services provided at the post office will be
available from the carrier, and customers will not have to travel to another post office for service. Most transactions do not require
meeting the carrier at the mailbox. Stamps by Mail and Money Order Application forms are available for customer convenience.

If it is determined that a discontinuance of the BEN FRANKLIN Post Office should be pursued, a formal proposal will be posted in the BEN FRANKLIN Post Office(s) at a later date. If you have additional questions or comments, please feel free to contact Allison Rizan at (972) 393-6485.

Sincerely,

Page Nbr: 22-1058



03/02/2011

RICHARD GORE

PO BOX 551 BEN FRANKLIN, TX 75415

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the BEN FRANKLIN Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter:

- You expressed a concern about mailbox installation and maintenance. Customers are responsible for mailbox installation and
 maintenance. Mailboxes must be placed so that they may be safely and conveniently served by the carrier and must be located on
 the right-hand side of the road in the direction of the carrier's travel. Mailbox supports should conform to state laws and highway
 regulations. The Postal Service recommends that customers contact the administrative postmaster or carrier for advice on
 placement of mailboxes and mailbox height and supports.
- You expressed a concern about having to travel to another post office for service. Services provided at the post office will be
 available from the carrier, and customers will not have to travel to another post office for service. Most transactions do not require
 meeting the carrier at the mailbox. Stamps by Mail and Money Order Application forms are available for customer convenience.
- You expressed a concern about the economic savings of the proposed discontinuance. Concern was also expressed that too much
 money was spent in the larger cities. Carrier service can be and, in this case, is more cost-effective than maintaining a postal
 facility and a postmaster position. The Postal Service estimates an annual savings of approximately totalsavings. Additional funds
 are necessary in larger cities because of a greater workload. Larger cities often realize greater revenue which can offset their
 greater expenses.

If it is determined that a discontinuance of the BEN FRANKLIN Post Office should be pursued, a formal proposal will be posted in the BEN FRANKLIN Post Office(s) at a later date. If you have additional questions or comments, please feel free to contact Allison Rizan at (972) 393-6485.

Sincerely,

Page Nbr:

22-059

Postal Service Customer Questionaire

Please check the appropriate box to indicate whether you used the BEN FRANKLIN Post Office for each of the following: Postal Services Daily Weekly Monthly Never **Buying Stamps** b. Mailing Letters Mailing Parcels C. 134 d. Pick up Post Office box mail 3 e. Pick up general delivery mail 4 f. Buying money orders X Obtaining special services, including Certified Mail, Registered Mail, Insured g. M Mail, Delivery Confirmation, or Signature Confirmation h. Sending Express Mail X i. Buying stamp-collecting material X Other Postal Services Entering permit mailings YES Resetting/using postage meter YES Nonpostal Services Picking up government forms (such as tax forms) Using for school bus stop b. C. Assisting senior citizes, persons with disabilities, ect. YES If yes, please explain: Using public bulletin board 7-NO YES Other YES NO If yes, please explain: Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

If yes, please explain:

Thavel through Enloe & Corpen liquidaly.

Docket: 1354618 Page Nbr: 22-060

3.	previously	received Post Office	rier delivery, there will be no change ce box service or general delivery ser res to your previous service?	to your delivery service — proceduce, complete this section. How	ed to question 4. If you do you think carrier
		Better	Just as Good	No Opinion	Worse
	If yes,	, please explain:			
4.	For wh		do you leave your community? (Chec	sk all that apply.) Where do you g	to to obtain these
	A	Shopping			
	Ø	Personal needs			
	D.	Banking			
		Employement			
		Social needs			
5.		≸ Yes □ N	e to use them if the Post Office is disc	ontinued?	
Nar	ne: 1	ROGER	+ SANDY PA	TTERSON	
Add	dress: 8	3895 P	m 128 B	EN FRANK	21N, TX 754)
Tel	ephone:	903-3	325-4110		
Dat	ne: Á	7-9-11			

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

Page Nbr: 22-061



03/02/2011

ROGER & SANDY PETTERSON

8895 FM 128 BEN FRANKLIN, TX 75415

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the BEN FRANKLIN Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the BEN FRANKLIN Post Office should be pursued, a formal proposal will be posted in the BEN FRANKLIN Post Office(s) at a later date. If you have additional questions or comments, please feel free to contact Allison Rizan at (972) 393-6485.

Sincerely,

Page Nbr: 22-062

Postal Service Customer Questionaire

1. Please check the appropriate box to indicate whether you used the BEN FRANKLIN Post Office for each of the following:

Pos	stal Services	Daily	Weekly	Monthly	Never
a.	Buying Stamps			N	
b.	Mailing Letters				
C.	Mailing Parcels				
d.	Pick up Post Office box mail			- 🗆	П
e.	Pick up general delivery mail				
E.	Buying money orders				П
g.	Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation				
h,	Sending Express Mail				
i.	Buying stamp-collecting material				
Oth	er Postal Services				
a.	Entering permit mailings	YES	NO		
a.	Resetting/using postage meter	YES	4 NO		
Nor	npostal Services				
a.	Picking up government forms (such as tax forms)	YES	14 NO		
b.	Using for school bus stop	YES	NO		
c.	Assisting senior citizes, persons with disabilities, ect.	YES	IINO		
	If yes, please explain:	: 			
d.	Using public bulletin board	YES	19 NO	قور	
e.	Other	YES	4 NO		
	If yes, please explain:	-			
Do	you pass another Post Office during business hours while traveling to or from w	ork, or shopp	oing, or for	personal ne	eds?
		YES	☐ NO		11
	If yes, please explain:	W	e u	se	the

If yes, please explain:	0	We use the
Enlow	7 (00per)	Pos (flines.
	/	• • • • • • • • • • • • • • • • • • • •

Page Nbr: 22-063

3. p	f you previously received carried previously received Post Office route delivery service compares	er delivery, there will be no change box service or general delivery ser s to your previous service?	to your delivery service — proceet rvice, complete this section. How of	d to question 4. If you do you think carrier
	☐ Better	Just as Good	No Opinion	Worse
	If yes, please explain:			
				Contraction of the second of the
4.	For which of the following do services?	you leave your community? (Che	ck all that apply.) Where do you g	o to obtain these
	Shopping	aris	\sim	
	Personal needs	Sulphu	1 Spgot	laris
	Banking	oopen	10	
	Employement	ooper	Lad	onia
	Social needs /	ODDIN	, '	
5.	Do you currently use local to	ousinesses in the community?	3en Fran	klin has n
	Yes No			
	If yes, would you continue t	o use them if the Post Office is disc	continued?	
	Yes No	14		\cap
Nam	ne: Longe	of + Titty	1 rads	han)
Add	ress: 8803	Farm.	Rd 128,	75415
Tele	ephone 903 (a	69-7045	- (home) 30	5.4370
Date	The state of the s			
Plea	ase add any additional commen nplete this questionnaire.	nts on a separate piece of paper ar	nd attach it to this form. Thank you	u for taking the time to

Docket: 1354618 Page Nbr: Our carrier, Scotty alvin, has, for many years, taken Care of all of our mailing needs. De has stamped and posted our mail for us, sold us and delivered Stamps to us, Ticked up packages 9 posted them and pretty much illiminated any reason for us to have to travel to the post Office 1/2 Le deserves Thigh praiser many thanks for a job very well done

Page Nbr: 22-065



03/02/2011

RONALD & KITTY BRADSHAW 8863 FM 128

BEN FRANKLIN, TX 75415

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the BEN FRANKLIN Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the BEN FRANKLIN Post Office should be pursued, a formal proposal will be posted in the BEN FRANKLIN Post Office(s) at a later date. If you have additional questions or comments, please feel free to contact Allison Rizan at (972) 393-6485.

Sincerely,

Postal Service Customer Questionaire

Page Nbr: 22-066

Please check the appropriate box to indicate whether you used the BEN FRANKLIN Post Office for each of the following: Postal Services Daily Weekly Monthly Never **Buying Stamps** b. Mailing Letters X C. Mailing Parcels 区 Pick up Post Office box mail M e. Pick up general delivery mail X f. Buying money orders X Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation h. Sending Express Mail i. Buying stamp-collecting material Other Postal Services Entering permit mailings YES Resetting/using postage meter YES Nonpostal Services Picking up government forms YES (such as tax forms) Using for school bus stop YES Assisting senior citizes, persons with disabilities. ect. FANO YES If yes, please explain: sing public bulletin board Other YES If yes, please explain: Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs? X NO If yes, please explain:

Page Nbr: 22-067

3.	If you previously received carrier delivery, there will be no change to your delivery service — proceed to question 4. If you 3. previously received Post Office box service or general delivery service, complete this section. How do you think carrier route delivery service compares to your previous service?									
		Better		Just	t as Good			No Opinion		Worse
	If yes, p	olease expl	ain:							
4.	For which services	h of the fol	lowing do you l	eave your	community? (Check all tha	t apply	/.) Where do you	go to obtain t	hese
		Shopping								
		Personal	needs							
	1X	Banking	Poxto	an.Tx	(
		Employen	nent							
		Social nee	eds							
5.	Do you o	currently us	se local busines	sses in the	community?					
	5. Do you currently use local businesses in the community? Yes No									
	If yes, would you continue to use them if the Post Office is discontinued?									
Yes No										
Nam	ne: Th	omas	w. Va	ndu	lanff	1				
Add	ress: 5	1094	FM la	38	Bent	vanch	in,	Tx 754	15	
Tele	phone:	90:	3.325	424	19					
Date	: <i>6</i>	3.8.1	(14			

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.



Page Nbr:

22-068

03/02/2011

THOMAS W. VANDYGRIFF 5694 FM 128 BEN FRANKLIN, TX 75415

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the BEN FRANKLIN Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the BEN FRANKLIN Post Office should be pursued, a formal proposal will be posted in the BEN FRANKLIN Post Office(s) at a later date. If you have additional questions or comments, please feel free to contact Allison Rizan at (972) 393-6485.

Sincerely,

Page Nbr: 22-069

Postal Service Customer Questionaire

1. Please check the appropriate box to indicate whether you used the BEN FRANKLIN Post Office for each of the following:

	, and a seri i to thick	T OSE OTHER	e ioi each o	the tollow	ng:		
Pos	stal Services	Daily	Weekly	Monthly	Never		
a.	Buying Stamps				4		
b.	Mailing Letters						
c.	Mailing Parcels						
d.	Pick up Post Office box mail						
e.	Pick up general delivery mail				4		
f.	Buying money orders				4		
g.	Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation				4		
h.	Sending Express Mail						
i.	Buying stamp-collecting material				19		
Oth	er Postal Services			V322_55	10 mm		
a.	Entering permit mailings	YES	1 NO				
a.	Resetting/using postage meter	YES	NO FINO				
Nor	Nonpostal Services						
a.	Picking up government forms (such as tax forms)	YES	NO NO				
b.	Using for school bus stop	YES	NO				
c.	Assisting senior citizes, persons with disabilities. ect.	YES	NO				
	If yes, please explain:				S. Carlotte		
d.	Using public bulletin board	YES	I NO				
e.	Other	YES	NO				
	If yes, please explain:						
Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?							
			□ NO				
	If yes, please explain:		V/oe	1.0.			

2.